FirstOne

Innovation and Excellence

Corporate Profile

Overview

Who We Are?

Founded in 2010, FirstOne is a Software Company, The corporate office in Chennai, India and having strong presence in Middle East.

The company has an energetic team of experts and professionals who can automate business processes, enhance and make the application look and perform the best. A key component of FirstOne's strategy is commitment to the continuing development of our industry-specific skills and expertise.

What We Do?

FirstOne is a technology company provides professional services and solutions in a portfolio of SAP Services, Software Development, Portal and Website Development, Data Management and InfrastructureServices and Network Management, beside IT consulting.

FirstOne has a strong foundation of domain knowledge in industries like Petrochemicals, oil and gas, Fertilizers, Retail & Distribution, health care and hospitality.

Business Philosophy

FirstOne value proposition to the customer is excellence through innovation

Companies that work with FirstOne benefit from a clear win-win situation. FirstOne combines pragmatic and valuable business expertise with proven technical skills and service to deliver superior benefits in the markets it serves.

Young dedicated team of brilliant professionals.

Our Strengths

➡ Excellent team with expertise knowledge having an experience ranging from 2 to 12 years in SAP

➡ Each member has many individual credentials and success story

➡ FirstOne SAP Functional Consultants perform SAP Financial Accounting and Controlling (FI/CO), Sales and Distribution (SD), Materials Management (MM), Business Warehouse (BW), Human Resources (HCM) and other consulting services.

➡ With the experience of innovative team, development of Java and .NET external applications that use SAP data and functional possibilities, clients can now reduce development costs by 40–60 percent.

➡ FirstOne developers have deep expertise in SAP integration, including Web service interfaces (SOAP) that allow building SOA infrastructures based on SAP solutions.

Vision

FirstOne keen to be the most preferred Enterprise Solution Provider by exceeding client expectations and to offer experiences and opportunities to the next generations.

Mission

FirstOne's mission is to enhance the customer's business by providing the highest quality IT productsand services possible.FirstOne customer support strategy is based upon total, No compromise customer satisfaction and we continually strive to offer a complete package of up-to-date value added solutions to meet our customer's needs. FirstOne values above all a long term customer relations.

Operating Philosophy

➡ Hiring the best employees

➡ Empowering them to perform their jobs effectively

➡ Holding them accountable for customer satisfaction

➡ Providing them with cutting edge experience and ongoing training

➡ Encouraging them to be thoughtful leaders in the areas of their expertise,build innovative solutions and to take risk

➡ Retaining them by providing them industry leading career growth and through a culture of mutual respect, teamwork and career-life balance.

Products & Services

Enterprise Applications

- SAP, Oracle EBS, MS Dynamics
- Application Development
- Support Services
- Corporate Training
- Staffing Solution
- Functional and Technical Consulting

Products

- **IMS** EHS – Incident management system
- **myPay** – Timesheet for payroll
- **myWorkflow** – Mobile based workflow approval system
- **iConS -** Integrated Concrete System
- **edukloud** – eLearning for education institution.
- **myMenu** – Restaurant table management system
- **USS CRM -** Customer Relationship Management

Solutions

- Web Application Development
- Offshore Development
- Application Management
- Application Enhancement
- Ecommerce Solutions

Infrastructure Services

- Network Service
- Data Backup & Reinstallation Service
- Strategic Outsourcing Service
- Data Center and Infrastructure Projects
- IT Consultations

Products

➡ **E H S**
I M S - Incident Management System

Environment, Health, Safety and Security being the core, Web enabled application
enriched with in-depth graphical analysis on the various dimension. Intergates
with SAP, automatic creation of plant maintenance notification.

➡ **myPay** - Timesheet for payroll

Automating the payment process of the contract resources in any industrial domain. Workflow incorporated for
approval process. Collective approval for managers. Integrates With SAP, automatically creating service entry sheet.
Creates notification mails to concern parties at every stage .

➡ **iDelegate** - Delegation of Authority

SAP tool automating delegation of authority process within SAP. This will have workflow in-built, send email alert,
assigning SAP authorization.

➡ **myDMS** - Personal Document Management System

Employee documents such as Iqama, Passport, Driving license, Insurance expiry intimation, send email alert, Renewal
Workflow automated System.

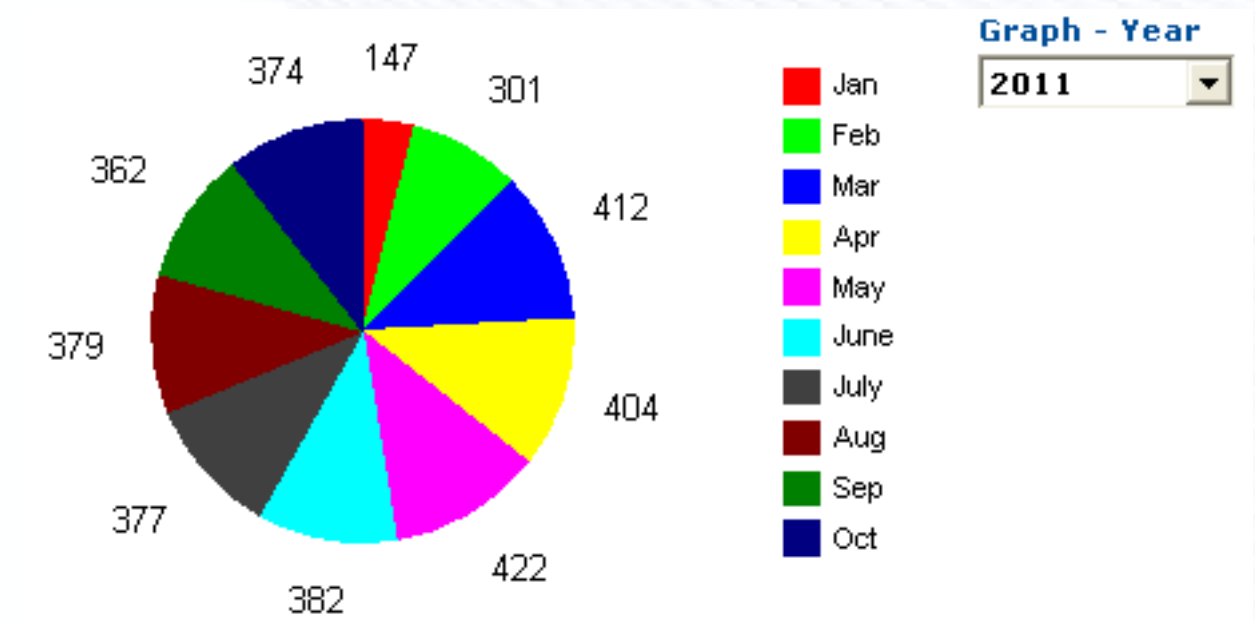➡ **eReliever** - Employee Final Clearance process

This will automate the "Clearance Form". Automatically check the dues in SAP by department wise, send email alert,
workflow inbuilt, Department managers can do clearance of every employee electronically.

➡ **ECPrinting** - Employee Certificate Printing

Employee document printing solution, ECP is an ABAP addon used to select and output the employee related
certificates. Every employee can logon to our system using the Employee id and print the certificates from both
SharePoint/Touch Screen interface and SAP.

➡ **eFACiLiTY** - Enterprise Facility Management System

eFacility is a modular facilities management system that works together with your business and allows day-to-day
management of the processes, automates operations, provides a management dashboard for critical analysis and
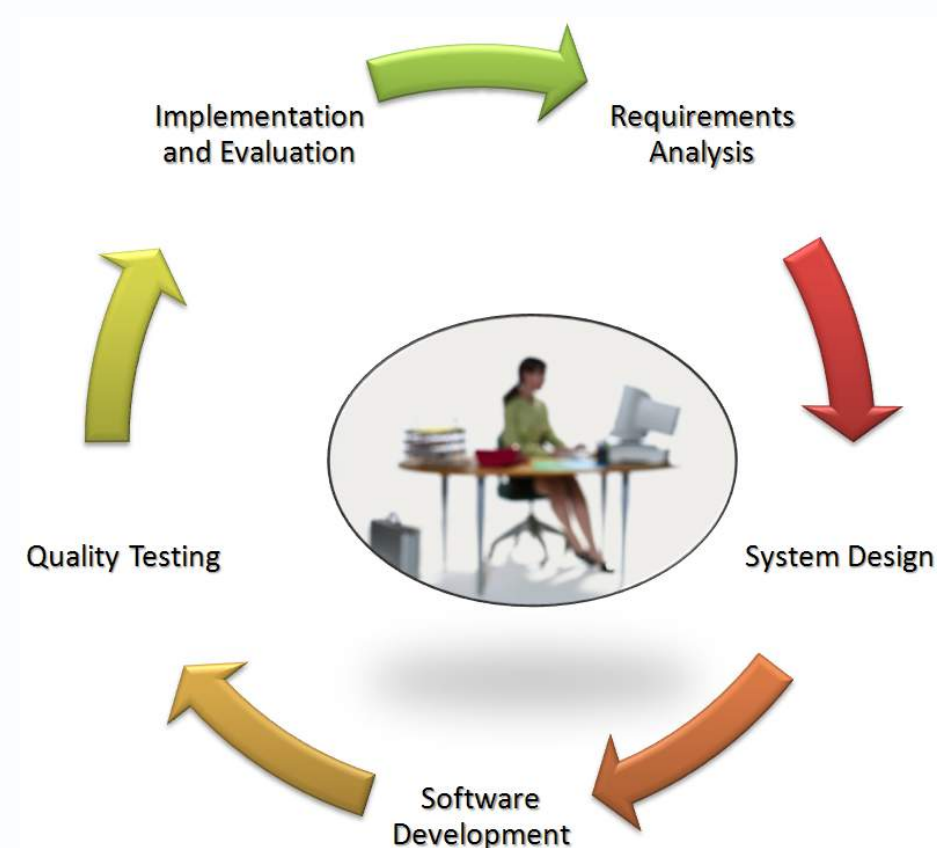enables enterprise wide control in the most intelligent and efficient way.

Enterprise Application

FirstOne is to assist you achieving enterprise wide simplification and standardization through Major Enterprise Application SAP, Oracle EBS and MS Dynamics. Our team comprises of functional, technical and DBA resources with special focus on HRM, Financials,Supply Chain, Projects Accounting, EAM and Manufacturing modules. From technology perspective, our competency includes Forms, Reports, OAF, Workflow, ABAP, Fiori,SAP HANA,.Net, C# ,X++ and other technologies.

➡ Application Development

FirstOne Application Development section provides customized services and Application Programming for existing features and incorporating new business processes. Our Techno Functional team having in-depth understanding of various modules such as Financial Accounting, Controlling, Human Resource Management, Supply Chain Management and Customer Relationship Management.

➡ Functional Consulting Services

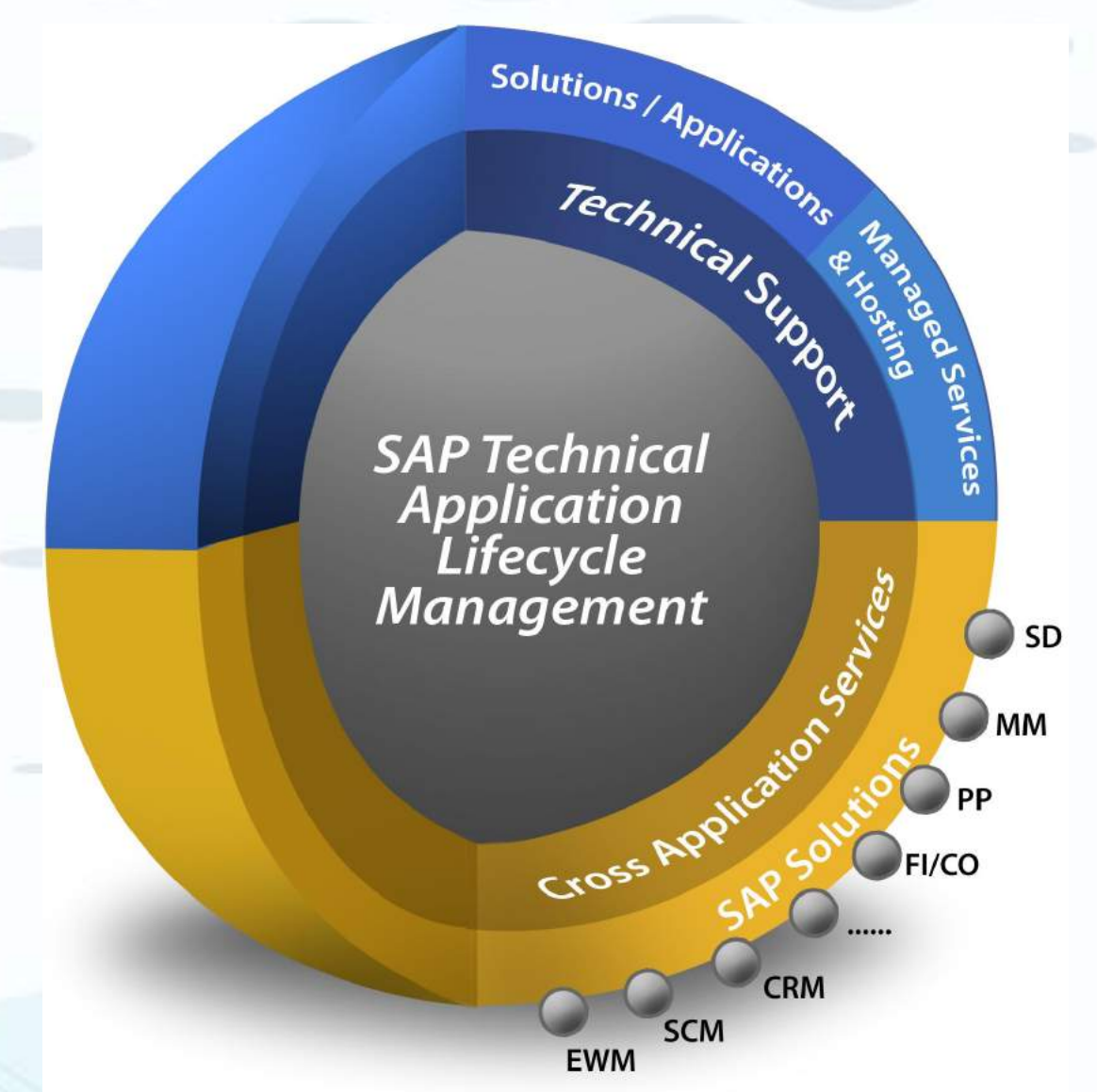Optimizing business processes through expert technical and business knowledge. Working closely with your team, we design and implement a stable, secure and available Application Architecture and provide expert administration for the management. Our team includes Consultants who specialize in each of the major Business Processes.

➡ Training

Expert trainers having industry experience of more than 10 years in delivering corporate Trainings. We deliver custom, academic, consultant level and end user trainings.

➡ Professional Resource Staffing Service

FirstOne successfully matches experienced ERP consultants to meet client's needs. Our Streamlined process can place a pre-qualified, pre-screened consultant to meet your business requirements.

Development Services

➡ Web Application Development

FirstOne has successfully completed and delivered many innovative application development projects globally by adopting flexible and scalable architectures that ensure 24x7 business availability and reduced development cycle times.

➡ Application Management

Application Management service provides its clients high value and quality support and maintenance services by operating on a continually improving service model based on advanced processes.
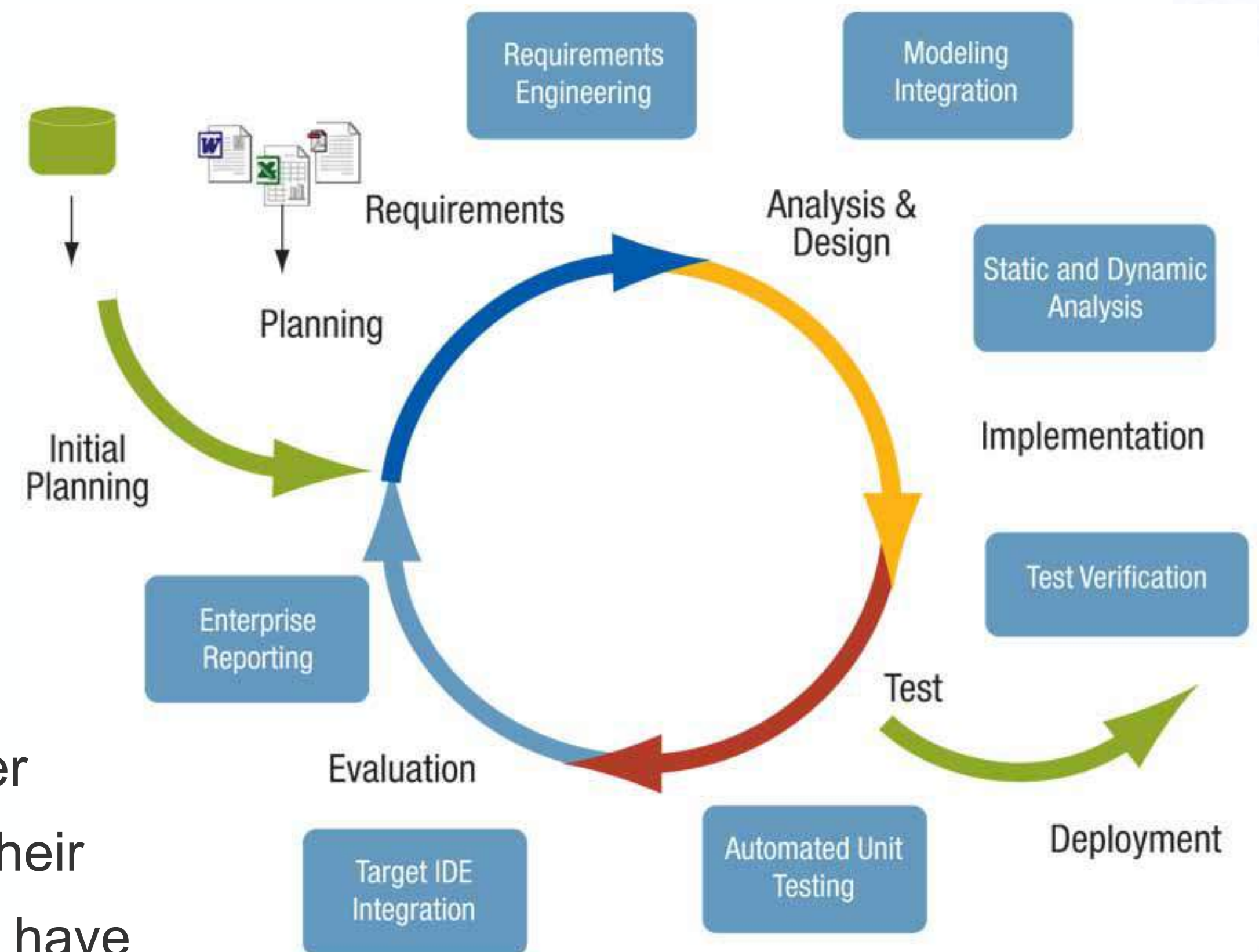
➡ Offshore Software Product Development

Having state of art development facility, FirstOne is proud to offer many established and startup software product companies get their products to the market faster in cost effective manner. FirstOne have provided a lot of cost effective value addition to the overall product management process, right from the conceptualization to development to beta testing to launch to post launch support and maintenance.

➡ Mobile Apps

Bringing the taste of technological advancement to the customers doorstep. Having the vast experience in mobile application development, we entertain the project based solution through mobile apps.
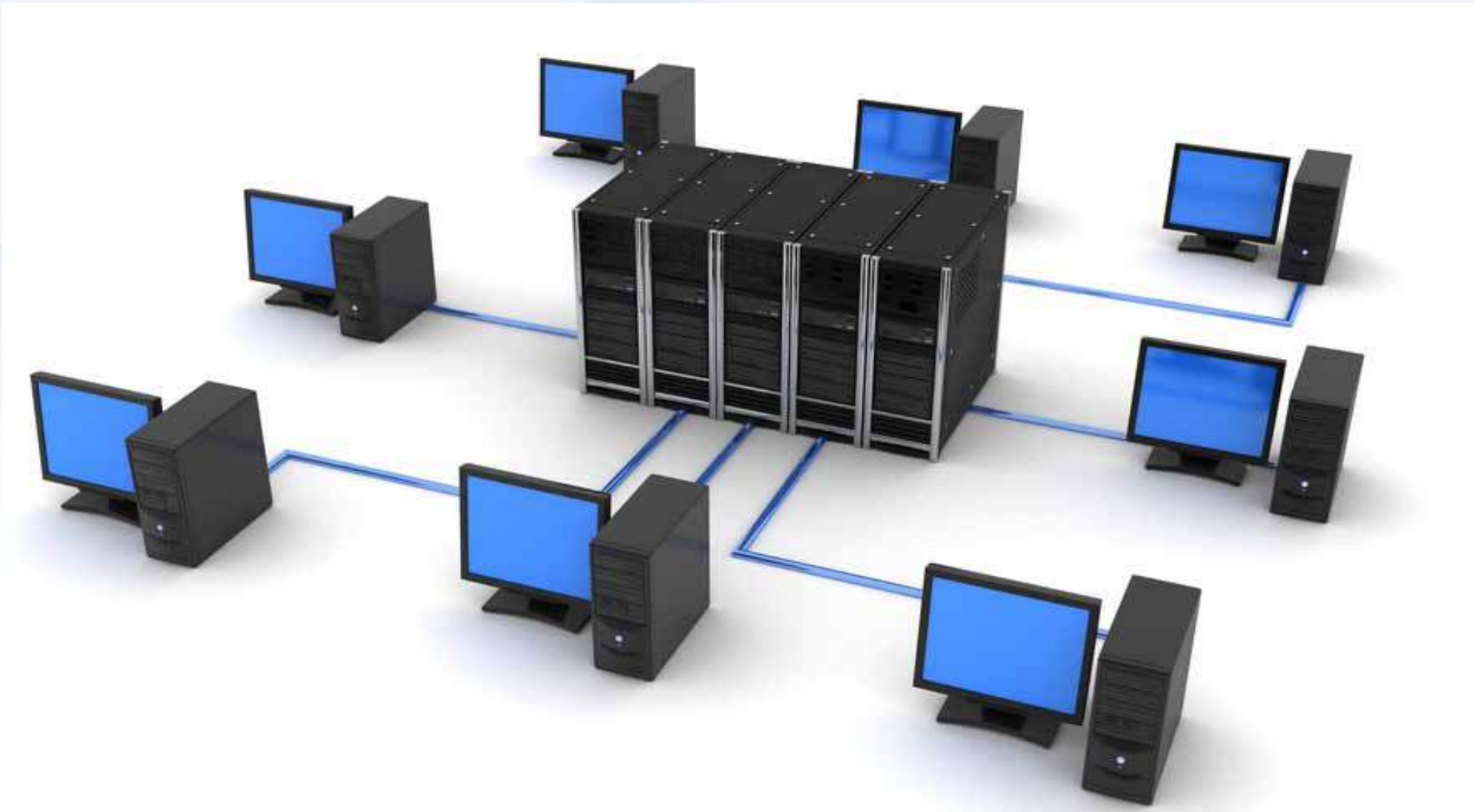
➡ User Interface and Application Enhancement

The technology is moving fast, business logic and reporting dimension changes day by day and there are several options and interfaces available through which the users can interact with the current applications. Improving or Enhancing the Interface entails moving the core application as is, and building wrapper systems around it. This is useful when one is interested in considering some technology up gradation, while not disturbing the basic environmental frameworks.

Infrastructure Services

⇨ Computer Networking Service

FirstOne offers services to setup network at your office, branch office or home, we can help you to setup Wireless LAN, Wired Lan and Wide Area Networking. We can also help you to setup virtual private networking, remote sharing and remote desktop services over internet.

⇨ Data Backup and Reinstallation Service

FirstOne can help clients to setup data backup and restore services using backup software and devices, we can help you to setup a backup system for your office file server, database server, mail server or web server.

Trust
Protection
Authentication
Security
Validation/attestation

⇨ Strategic Outsourcing Services

Strategic Outsourcing Services provides best-inclass IT infrastructure support, services and methodologies aligned to our client's business. From improving backend process to supporting mission critical infrastructures. FirstOne helps Government organization to SMBs in their most pressing IT infrastructure challenges.

Skill Sets

PROGRAMMING LANGUAGE/TECHNOLOGIES

> Microsoft .NET (ASP.NET, C#,VB .NET)

> PHP

> AJAX

> JavaScript

> VBScript

> Flash (Actionscript)

> ADOBE PHOTOSHOP

> CSS

> SOAP

> HTML/DHTML, XHTML, HTML5

> XML/XSLT

> Java, J2EE

> C/C++

WEB & APPLICATION SERVERS

> .NET FRAMEWORK

> WEB LOGIC

> WEB SPHERE

> Tomcat

> Microsoft IIS

> Apache

> MS Exchange Server

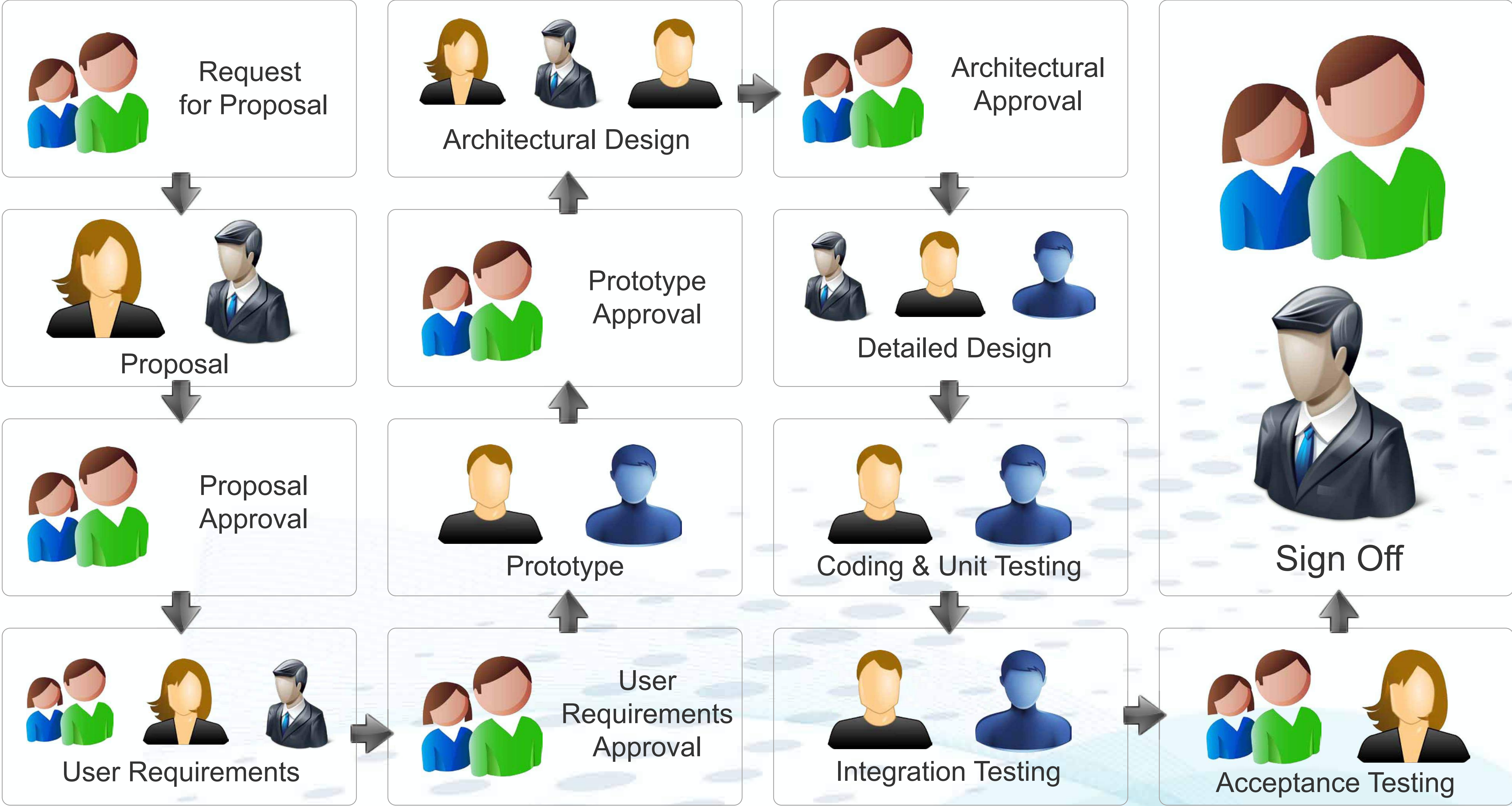> Cloud, Web & Application Servers

NETWORKING & INFRASTRUCTURE

> MS SERVER 2003

> MS WINDOWS XP

> MS WINODWS VISTA

> MS WINODWS 7

DATABASES

> MS SQL SERVER

> ORACLE

> MYSQL

Project Management Practices

Customer

Co-ordinator

Project manager

Team Leader

Developer

Request for Proposal

Architectural Design

Architectural Approval

Proposal

Prototype Approval

Detailed Design

Proposal Approval

Prototype

Coding & Unit Testing

Sign Off

User Requirements

User Requirements Approval

Integration Testing

Acceptance Testing

Infrastructure

⇒ ## Hardware Infrastructure

Many workstations for software development, testing and support facilities.

⇒ ## Internal Training Facilities

In-house staff training facility to train people at a time with LCD Projector (beamer), and other interactive tools.

⇒ ## Dedicated Servers

FirstOne's development center is equipped with dedicated servers for application Hosting,Testing and Client presentation.
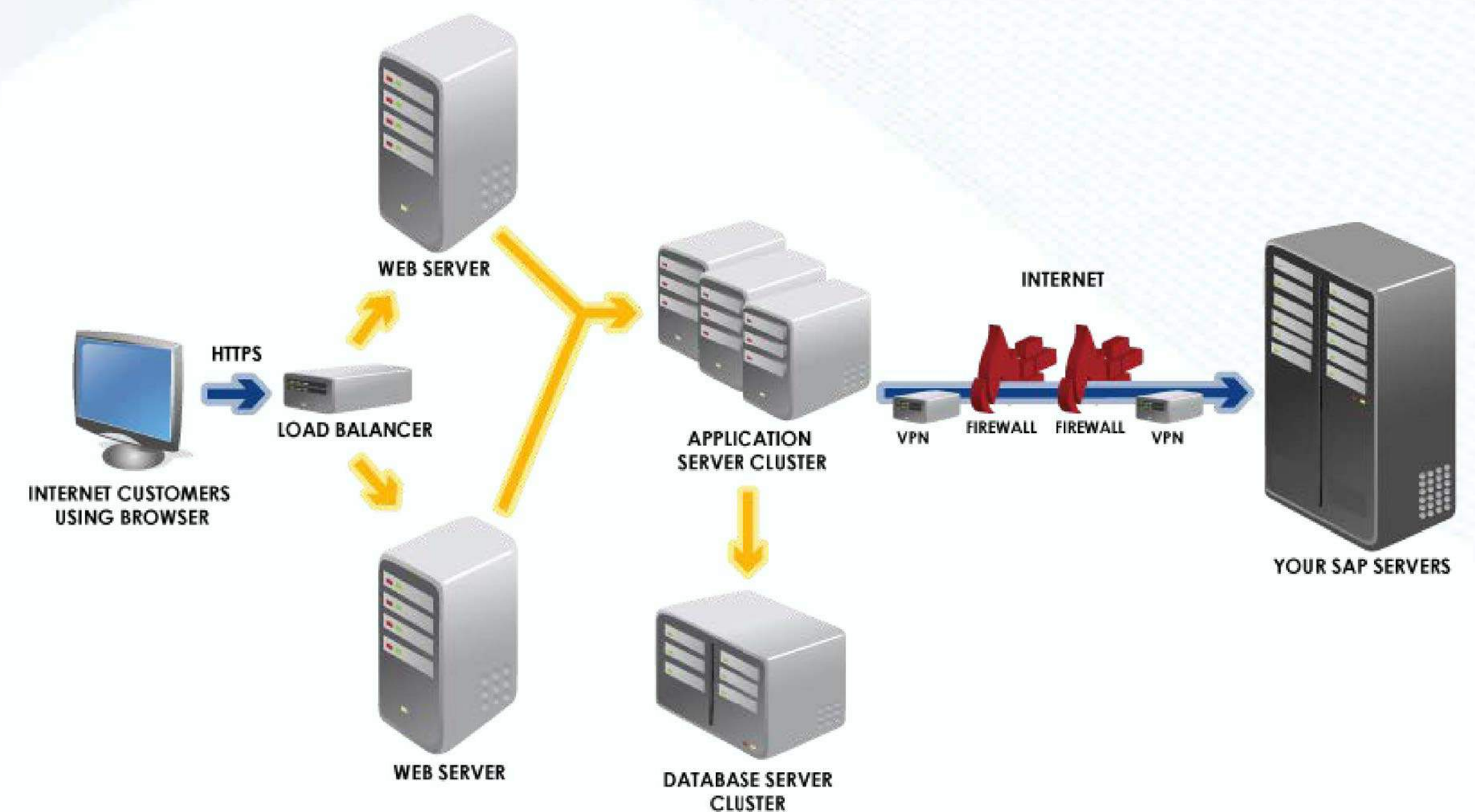
⇒ ## Contingency and Disaster Recovery

An offsite location has been created for any kind of eventuality should the main center be rendered unusable.

⇒ ## Internet Connectivity

A dedicated leased line for all our development facility supported by a backup broadband cable link incase the leased line fails.

Research and Development Centre in India

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